

IRIS Touch NG Firmware Enhancements and Additions from Version 2.14 to Version 2.15

Overview

This document details changes to the IRIS Touch NG range from firmware Version 2.14 to Version 2.15.

This release (V2.15) is available on Chiron's reflash server with immediate effect. All IRIS Touch NG diallers can be upgraded by connecting them over IP to our reflash server, so you can be sure of having all the latest facilities, even if you have already taken delivery of the dialler. This can be done prior to install, at install or even remotely after install.

Changes in this Release

This release resolves an issue that has been found on some installations and can occur when the IRIS dialler is connected to a Honeywell Galaxy alarm panel via the panel's RS485 bus. In this situation it is possible that the panel reports a COMM module loss and the dialler reports power restore, even though the dialler remains connected to the bus. This software release prevents this happening.

How to Reflash

Reflashing can be instigated remotely via the IRIS Secure Apps system to which the dialler is reporting, thereby saving the need for a site visit. This can be done either by using the Reflasher App within IRIS Secure Apps or within the IRIS Secure Apps Dialler Dialogue App, by instructing the dialler to 'Start Dialler Management' to the reflash server IP address (see below).

Alternatively, for local upgrade, connection to the reflash server can be instigated from the installer menu, Settings->Reflash:



The reflash IP address is set by default to Chiron's reflash server (195.59.117.164) and does not need to be changed unless another reflash server is to be used.

Reflashing can also be carried out by direct local connection to diallers, using our IRIS Touch USB Reflasher that can be downloaded from our web site www.chironsc.com