

IRIS Touch Firmware Enhancements and Additions from Version 1.12.7 to Version 1.12.8

Overview

This document details enhancements to the feature set of the IRIS Touch from firmware Version 1.12.7 to Version 1.12.8.

This release (V1.12.8) is available on Chiron's reflash server with immediate effect. Due to normal manufacturing lead times, it will be introduced into new shipments over the course of the next few months. However, all IRIS Touch diallers can be upgraded by connecting them over IP to our reflash server, so you can be sure of having all the latest facilities, even if you have already taken delivery of the dialler. This can be done prior to install, at install or even after install.

Changes in this Release

IRIS Touch dialler software was upgraded at the beginning of this year with a touch screen activated option to enable support for roaming SIM cards. With this option selected and a roaming SIM card fitted, the IRIS Touch dialler regularly scans all the networks allowed and selects the network with best signal strength, therefore ensuring best connectivity at all times.

Recently an issue has been found where if the roaming SIM card option is selected, but the SIM card fitted does not support roaming, operation of the IRIS Touch over GPRS can be impaired even if the option is switched off. This release of software addresses this issue so that if the roaming SIM card option is switched off, operation returns to normal.

Please note that this upgrade is only relevant when:

- The IRIS Touch dialler is using GPRS (as main or backup path).
- The installer has not fitted a roaming SIM card.
- The roaming SIM card option on the dialler has been switched on.

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How to Reflash

Connection to the reflash server can be instigated from the installer menu, Settings->Reflash:



The reflash IP address is set by default to Chiron's reflash server (195.59.117.164) and does not need to be changed unless another reflash server is to be used.